

Leverage Event Driven Ansible to reduce your automation reaction time

Fabio Alessandro "Fale" Locati

EMEA Principal Specialist Solutions Architect, Red Hat



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About me

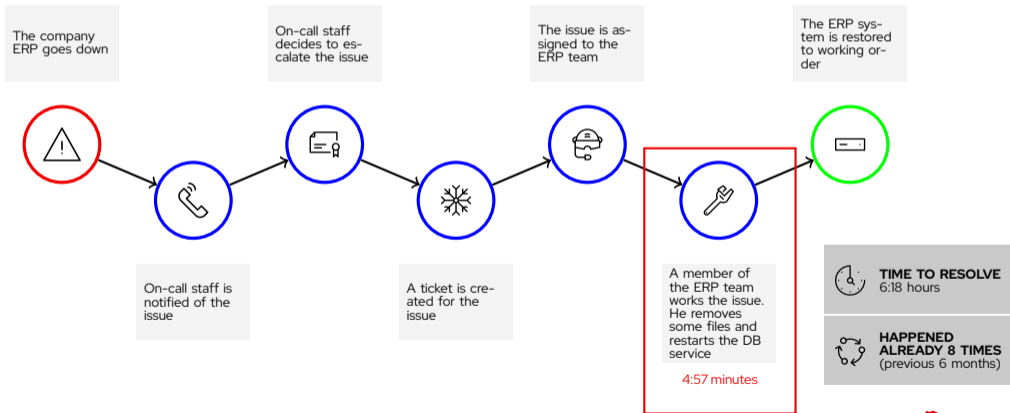
- ▶ Working in IT since 2004, mostly in operations roles
- ▶ Active in open source (e.g.: Fedora FESCo)
- ▶ Ansible user since 2013
- ▶ Author of 5 books, 4 of which on Ansible
- ▶ EMEA Principal Specialist Solution Architect for Ansible @ Red Hat

Disclaimer

Everything we will discuss today is fully Open Source.
It works in the same way on both Community and Enterprise editions.

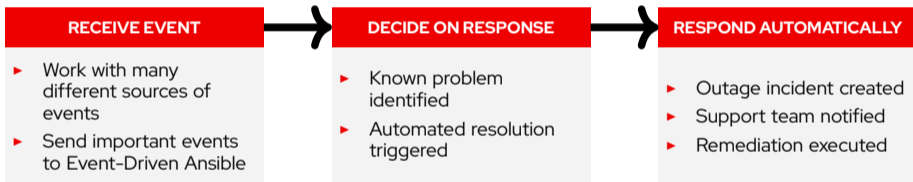


What happened



How Event-Driven Ansible can help

Automate event workflow



WORK ACROSS MULTI-DOMAIN AND MULTI-VENDOR IT OPERATIONS

Work flexibly and well with multi-domain and multi-vendor monitoring and other solutions across the event driven architecture with appropriate approvals, controls and awareness

Event-Driven Ansible advantages



Flexible event-driven automation

Flexible from source to rule to action with multiple event sources. Create and change automation easily.



IT environment friendly

Automate any IT use case quickly and simply. Jumpstart with many content collections available.



Robust automation handling

Scalable decisioning and implementation with flexible actions.



Single automation platform

Choose your automation style, leverage existing automation content and extend skills.

Common use cases

- ▶ **Networking:** port events, route events
- ▶ **Infrastructure:** resource limits events
- ▶ **Security:** IDS events, user creation events
- ▶ **Applications:** service events
- ▶ **Cloud:** scaling events, service bus events
- ▶ **Logs:** logs enrichment

How does EDA work

Key building blocks in EDA



Sources

All the sources of event data you want to use



Rules

What you will create using Event-Driven Ansible



Actions

When a condition or event is met, the Ansible Rulebook executes

Events sources

- ▶ Common
 - ▶ file (loading facts from yaml)
 - ▶ file_watch
 - ▶ journald
 - ▶ range
 - ▶ url_check (url status check)
 - ▶ webhooks
- ▶ Clouds
 - ▶ AWS CloudTrail
 - ▶ AWS SQS
 - ▶ Azure Service Bus
- ▶ Specific software
 - ▶ CrowdStrike
 - ▶ F5
 - ▶ IBM Instana
 - ▶ IBM Turbonomic
 - ▶ LogicMonitor
 - ▶ Kafka (AMQ Streams)
 - ▶ Palo Alto Networks
 - ▶ PostgreSQL PubSub
 - ▶ Prometheus/Alertmanager
 - ▶ Red Hat Insights
 - ▶ Zabbix
- ▶ Brinyng your own

Event source: webhook example

`sources:`

- `ansible.eda.webhook:`
 - `host: 0.0.0.0`
 - `port: 5000`

Events Filters

- ▶ Clearing out the extra data and defining what is relevant
- ▶ Provided filters:
 - ▶ Include and exclude keys from the event object with `json_filter`
 - ▶ Change dashes in all keys in the payload to underscores with `dashes_to_underscores`
- ▶ Each event has the `eda.builtin.insert_meta_info` filter added by `ansible-rulebook`
- ▶ Filters can be chained one after the other
- ▶ Bring your own filters!

Filters: an example

```
filters:
```

```
- json_filter:
```

```
  include_keys: ['clone_url']
```

```
  exclude_keys: ['*_url', '_links', 'base']
```

```
- dashes_to_underscores:
```


Key building blocks in EDA



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What you will create using Event-Driven Ansible



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Rules

- ▶ Event-Driven Ansible uses rules to determine if an action or actions should take place
- ▶ Can have a single or multiple conditions
- ▶ Can have a single or multiple actions

Rules Conditions

- ▶ Conditions can use information from:
 - ▶ Received event
 - ▶ Previously saved events within a rule
 - ▶ Longer term facts about a system
 - ▶ Variables provided by vars
- ▶ A condition can contain:
 - ▶ One condition
 - ▶ Multiple conditions where **a**ll of them have to match
 - ▶ Multiple conditions where **a**ny one of them has to match
- ▶ Supported condition data types: integers, strings, booleans, floats, null
- ▶ Is possible to set facts and events in rules

Rules Actions

- ▶ Simple YAML structure for logical conditions
- ▶ Events can trigger different types of actions:
 - ▶ `run_playbook`
 - ▶ `run_template`
 - ▶ `run_module`
 - ▶ `set_fact`
 - ▶ `post_event`
 - ▶ `print_event`
 - ▶ `retract_fact`
 - ▶ `shutdown`
 - ▶ `debug`

Rules: a couple of examples

```
rules:
  - name: A remediation rule with one condition and one action
    condition: event.outage == true
    action:
      run_playbook:
        name: remediate_outage.yml

  - name: A remediation rule with multiple conditions and actions
    condition:
      all:
        - event.outage == true
        - fact.ansible_os_family == "linux"
    actions:
      - run_playbook:
          name: remediate_outage.yml
      - print_event:
          pretty: true
```

Rules throttling

- ▶ Group events by attributes
- ▶ Possible to run the first time in a timeframe with `once_within`
- ▶ Possible to collect the events in the timeframe and then run with `once_after`
- ▶ Time units are milliseconds, seconds, minutes, hours, days

Rules throttling: a couple of examples

```
rules:
- name: Throttle example reactive
  condition: event.outage == true
  throttle:
    once_within: 5 minutes
    group_by_attributes:
      - event.meta.hosts
      - event.code
  action:
    run_playbook:
      name: notify_outage.yml

- name: Throttle example passive
  condition: event.outage == true
  throttle:
    once_after: 5 minutes
    group_by_attributes:
      - event.meta.hosts
      - event.code
  action:
    run_playbook:
      name: notify_outage.yml
```

Rulesets

- ▶ A ruleset requires:
 - ▶ A unique name
 - ▶ A defined event source(s)
 - ▶ Hosts (similarly to Ansible Playbooks)
 - ▶ A list of defined rules
- ▶ Rulesets run separate sessions in the Rules Engine
 - ▶ Events and Facts are kept separate for each ruleset
 - ▶ Actions allow a Ruleset to post events or facts to itself or other Rulesets in a Rulebook

Rulesets: an example

```
---  
- name: My ruleset  
  hosts: all  
  sources:  
    - ansible.eda.webhook:  
      host: 0.0.0.0  
      port: 5000  
  filters:  
    - json_filter:  
      include_keys: ['clone_url']  
      exclude_keys: ['*_url', '_links', 'base']  
  rules:  
    - name: My remediation rule  
      condition: event.outage == true  
      action:  
        run_playbook:  
          name: remediate_outage.yml
```

Rulebooks

- ▶ Rulebooks are made of one or more rulesets
- ▶ Multiple different sources can be defined in a Rulebook
- ▶ Rulebooks can have a similar structure to a Playbook with multiple plays.

Rulebooks: an example

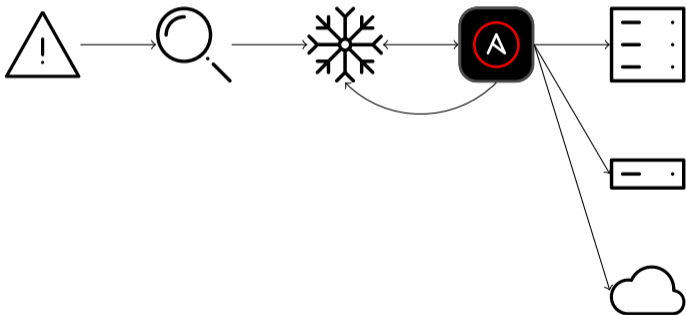
```
---
- name: My ruleset 1
  hosts: all
  sources:
    - ansible.eda.webhook:
        host: 0.0.0.0
        port: 5000
  rules:
    - name: My remediation rule
      condition: event.outage == true
      action:
        debug:
- name: My ruleset 2
  hosts: all
  sources:
    - ansible.eda.webhook:
        host: 0.0.0.0
        port: 5001
  rules:
    - name: My remediation rule
      condition: event.outage == true
      action:
        debug:
```

EDA Examples

Logs enriching

- ▶ Automatically generated tickets are often raised with limited information in them.
- ▶ It takes time for the operator to extract the needed logs.
- ▶ There are some logs that are always useful (at least for certain classes of issues).

Logs enriching



Takeaways

Takeaways

- ▶ Triggering automation from events can help reduce the outages time
- ▶ Event-Driven Ansible allows to trigger Ansible automation from many different events sources
- ▶ Event-Driven Ansible is featureful yet straightforward to implement

Questions?

Email: fale@redhat.com
Fediverse: [@fale@fale.io](https://fale.io)



Thank you

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